

## GENERAL TERMS AND CONDITIONS

- The benefits and offers are being brought to you by American Express/Partners of American Express for the Jet Airways American Express Corporate Card on a "best effort basis".
- All offers are subject to payment through the Jet Airways American Express Corporate Card.
- Cardmembers can avail of these benefits and offers subject to them having fully paid their membership fee.
- All benefits and offers are subject to availability and Cardmembers must exercise due diligence in understanding specific terms and associated charges/fees that may be applicable to such benefits.
- These benefits and offers can be used only in conjunction with the Jet Airways American Express Corporate Card and cannot be combined with any other promotion or offer and any participation/availment of the benefits by a Cardmember shall be purely voluntary.
- American Express is neither responsible nor guarantees the quality of goods/services and nor is it liable for any defect or deficiency of goods or services so obtained/availed by Cardmember at the establishment.
- American Express and the partners reserve the right to change the Terms and Conditions of any offer or withdraw such offer at any time without prior notice.
- These Terms and Conditions are to be read in conjunction with the Corporate Cardmember agreement governing the usage of the Jet Airways American Express Corporate Card and may be deemed as the Terms and Conditions governing the Jet Airways American Express Corporate Cardmembership.

## InterMiles Earning and Transfer

- The Welcome Gift of 10,000 InterMiles is available only in the 1st year of Cardmembership and on payment and realization of the Annual Fee. This Welcome Gift would be credited to the Card Account 90 days after the card issuance date.
- The Renewal Gift of 5,000 InterMiles is subject to payment and realization of the Renewal Fee and will be credited to the Card Account 90 days after the card renewal date.
- Cardmembers would earn 4 InterMiles for every Rs. 150 spend on the Jet Airways American Express Corporate Card for all travel and entertainment expenses and 1 InterMile for every utility services (excluding spends done on RedGiraffe through your Corporate Card) Rs.150 spend on telecommunications, professional and financial services, fuel and other utility services (Telecommunications includes providers of landline phones, mobile phones, internet services, cable and other pay TV services, and calling cards. Fuel includes petrol, diesel, CNG from Oil Marketing Companies (OMCs). Other utility services include providers of household/domestic electricity, gas and water. These providers can be government departments and agencies including local, state, municipal organizations; public housing societies and apartment associations). The maximum earning across fuel, telecommunication, professional and financial services, fuel and other utility services is capped to annual spends of INR 6 lakhs across these categories.
- Cardmembers would earn 1 Bonus InterMile for every Rs. 150 spent in foreign currency over and above the base earn rate.
- No InterMiles would be earned on Cash advance and other services (Express Cash, Emergency Cheque Cashing, Cash Advance, American Express Traveller's Cheque purchases, Foreign Exchange purchases in cash or on the Card and Balance Transfer) and Fees and charges (Any Annual fee on the Card, Surcharge or Transaction fee levied on any charge, Charges for dishonoured cheques, Delinquency charges: late payment and collection charges, Foreign currency conversion charges and Overlimit charges).
- Cardmembers would be eligible to earn 8 InterMiles on every Rs. 150 spent on www.jetairways.com
- Cardmembers would be eligible to earn additional InterMiles for every Rs. 100 spent at participating merchants over and above the existing InterMiles earned. Please log on to [www.americanexpress.co.in/bonusrewards](http://www.americanexpress.co.in/bonusrewards) for the updated list of partners and Terms & Conditions.
- 75% of the overall miles earned by the Cardmember would be automatically transferred into the Cardmembers' JetPrivilege Account and the remaining 25% would be automatically transferred into the Company-level Business Rewards+ Account with JetPrivilege on a monthly basis (except for the Welcome Welcome Gift and renewal Bonus InterMiles where 100% of the miles would be transferred to the Cardmembers account). This automatic transfer would be done only once a month at a stipulated date. Requests for transfer of miles outside of this stipulated date would not be entertained. Redemption of InterMiles would be subject to JetPrivilege Terms and Conditions. For details, please visit [www.jetairways.com](http://www.jetairways.com) and [www.jetprivilege.com](http://www.jetprivilege.com)
- The Cardmember would need to ensure that the information provided related to JetPrivilege number in the applications form is valid and correct, as this information would be used to facilitate automatic transfer of InterMiles. Incorrect information would result in a delay in this automatic transfer.
- If we do not receive the payment of the amount due shown on your monthly statement by the payment due date, then the InterMiles earned for that statement period will be forfeited. InterMiles so forfeited can be reclaimed by paying a reinstatement fee as mentioned in the Terms & Conditions as amended from time to time.
- If payment for the Cardmember is overdue, then the automatic transfer of InterMiles to the respective JetPrivilege accounts would be suspended till the time the Card Account returns to good standing.
- In the event of the Card Cancellation or Deactivation (cancellation either initiated by the Cardmember or American Express), the automatic transfer of InterMiles to the respective JetPrivilege Accounts would be immediately suspended.
- On termination of the JetPrivilege membership, benefits related to InterMiles would stop accruing.
- Jet Airways reserves the right, strictly in accordance with the Terms and Conditions of the JetPrivilege Programme, to disqualify a Cardmember or a Company from the JetPrivilege Programme.

## 5% Discount on Online Bookings through Jet Airways Global Linker Programme

- Offer Details:**
  - Domestic flights – a minimum of 5% discount on base-fare + YQ component of the fare.
  - International flights – a minimum of 5% discount on base component of the fare (The discount will be applicable on international flights originating from India only and if the payment is made in INR currency only. In the event the cardholder is trying to book any international flight originating out of India and the payment is in international currency, the online discount will not be applicable. For example if a cardholder is booking Dubai-Bombay on [jetairways.com](http://jetairways.com) (India country site) and the payment is to be made in AED then the discount will not be applicable).
- Jet Airways American Express Corporate Cardmembers are entitled to receive a discount ("Offer") for every revenue booking made online at [jetairways.globallinker.com](http://jetairways.globallinker.com)
- The online discount code "JAGLAMEX" need to be entered in the "Promotion Code" field at the time of choosing your itinerary.
- The online discount code entitles the Cardmember to receive a discount of 5% on one-way or return revenue ticket for travel on Jet Airways operated domestic and international flights.
- The discount is available only for Jet Airways marketed and operated flights. Jet Airways marketed and other airline operated codeshare flights or interline travel booked or other airline standalone flights on [www.jetairways.com/](http://www.jetairways.com/) [www.jetairways.globallinker.com](http://www.jetairways.globallinker.com) is not eligible for the discount.
- The online discount is available only for travel in Economy cabin and in any booking fare class excluding award travel on Jet Airways. Eligible booking classes on [jetairways.globallinker.com](http://jetairways.globallinker.com) are as follows – Y, M, T, U, N, L, Q, S, K, H, V, O, W (excluding 9W\*/Other airline, Interline, rebated travel, Award Travel & Group bookings).
- The online discount code is voluntarily transferable.
- The discount promotion code can be redeemed only through [jetairways.globallinker.com](http://jetairways.globallinker.com), India country site.
- The online discount code will be available every time a Cardmember books revenue tickets using the Jet Airways American Express Corporate Card.
- Under the online discount offer the Cardmember will have to bear remaining fare in excess of discounted 5%, along with additional charges such as fees, taxes, surcharges and other levies as applicable on the ticket at the time of booking and/or travel.
- Payment of taxes/surcharges/applicable levies and ticketing must be done instantly at the time of availing the 5% discount.
- Payment for balance fare and applicable taxes/surcharge/levies must be made using the Jet Airways American Express Corporate Card only.
- This 5% discount cannot be combined with any other offer or discount at any time and no retro discount will be given.
- Black-out periods or restrictions could apply.
- All rules, Terms and Condition of the booked fare / ticket will apply.
- Once booked and ticketed under a particular guest name, the ticket is non-transferable.
- If the ticket is cancelled, then the amount of refund will be less of the discount amount availed.
- Cancellations/Refund/Reissues/changes will be subject to Jet Airways' ticketing policies and rules governing cancellation/refund/reissues/changes of fares, fees, taxes, surcharge, levies and any other applicable additional charges.
- The discount code is available for use only through [jetairways.globallinker.com](http://jetairways.globallinker.com). If the Cardmember cancels the ticket and makes a fresh booking through any other channel against the original booking then the benefit of the Offer will not be applicable.
- All Jet Airways American Express Corporate Cardmembers waive any and all rights of claim with regards to the discount/offer against Jet Airways (India) Limited or Jet Privilege Private Limited.
- The decision of Jet Airways (India) Limited and Jet Privilege Private Limited will be final and binding on all the Cardmembers availing this discount/offer and that the same is non-contestable.
- Jet Airways (India) Limited, Jet Privilege Private Limited and American Express Banking Corp. reserve the rights to change, amend, withdraw and/or alter any of the Terms and Conditions of this Offer at anytime without prior notice of giving any reasons.
- This Offer is an independent offer and cannot be combined with any other promotional offer from Jet Airways.
- This Offer is subject to the applicable rules and regulations as may be in force in the respective jurisdictions/states.
- This Offer is purely optional to people traveling on Jet Airways.
- The carriage is subject to Jet Airways regulations relating to the conditions of contract respectively and all other Terms and Conditions regarding Jet Airways policies and procedures.
- Disputes, if any, will be subject to Indian laws and shall be subject exclusively to the jurisdiction of the courts in Mumbai.
- Payment of fees/service charges/all other amounts due from the Cardmembers to American Express from usage of the American Express Corporate Card by the Cardmember under this offer and/or otherwise will be governed by Cardmember agreement and MITC.
- American Express does not hold any warrant or make any representation of the availability, delivery, quality, merchantability or suitability of offer and/or products/services under this offer and that Jet Airways shall be solely liable for the same.
- Any dispute regarding the availability, delivery, quality, merchantability or suitability of this offer and/or products/services must be addressed by the card member in writing to Jet Airways directly and that American Express will not entertain any communication in this regard.
- American Express Banking Corp. shall not be liable for any loss or damage whatsoever that may be suffered or for any personal injury that may be suffered to the Cardmember directly or indirectly, by use or non-use of products/services under this Offer.

## Additional rebate in the form of InterMiles for your Company on Incremental Spending on Jet Airways and their codeshare partner airlines.

- Introduction and Acceptance of Terms and Conditions
  - These Terms and Conditions form the basis for the provision of Rebates to you, when you purchase revenue tickets on Jet Airways flights using Cards and who qualify for Rebates under these Terms and Conditions.
  - By participating in the Jet Airways Rebate programme, you accept these Terms and Conditions. If you do not wish to accept these Terms and Conditions or participate in the programme, you must request American Express or JetPrivilege Private Limited to remove your company from the Jet Airways Rebate programme.

## Definitions

- In these Terms and Conditions unless the context otherwise requires:
  - Eligible Flights means domestic and international flights on Jet Airways with a Jet Airways (9W) flight number including codeshare flights operated by JetAirways codeshare partners.
  - Qualifying Activity means an activity on Eligible Flights which have been undertaken (travelled/ flown) and excludes activity on Eligible Flights that are booked and ticketed but not undertaken (travelled/ flown).
  - Qualifying Spend means base fare amount charged to the Account in a Rebate Year for purchase of revenue tickets on Eligible Flights of Jet Airways where the amount paid is in Indian Rupees but excludes:
    - (a) fares that are charged to Jet Airways' merchant account with American Express for which a ticket number is not supplied by the travel agency or Jet Airways to American Express using standard submission processes;
    - (b) Fares where the Cardmember while flying Jet Airways does not quote his/her JetPrivilege number at the time of booking and checking-in for the flight.
    - (c) Fuel Surcharge, Congestion Surcharge, Airport or User Development Fees, Convenience Charges and all other applicable taxes/levies.
  - Jet Airways means** a scheduled airline in India, operating air transport services both in India and abroad under the airline code 9W.
  - Jet Airways means Jet Airways (I) Limited;
  - Jet Airways Rebates or Rebates means** rebates JetPrivilege provides to you under these Terms and Conditions;
  - Rebate Report** means a periodic report of your Rebate entitlement provided by JetPrivilege to you.
  - Rebate Year** means the period of 12 months in relation to which the annual Rebate is calculated, as determined by American Express and notified to the you;
  - Terms and Conditions** means these Terms and Conditions, as amended from time to time.
  - InterMiles shall mean the miles awarded or credited to a Cardmember in respect of its Qualifying Expenditure and miles earned by way of travel on Jet Airways or partner airlines or usage of JetPrivilege partners products/services, that may be redeemed by the Cardmember from Jet for air tickets or any other services in accordance with the JetPrivilege Programme.
  - JetPrivilege Programme means the customer loyalty rewards programme as such programme may be amended, re-branded or renamed from time to time and includes any successor or replacement programmes to the original loyalty programme or programmes, whether or not owned and/or operated by Jet, or any change or rebranding or renaming of the JetPrivilege Programme currency, whether as part of a successor or replacement programme, or the original JetPrivilege Programme.
  - Jet Privilege Private Limited (hereinafter referred to as 'JPPL') means the company which manages and operates the JetPrivilege Programme).

## Changes to Rebate Program

- JetPrivilege and American Express reserve the right at all times to make any changes to these Terms and Conditions and the Jet Airways Rebates, including but not limited to:
  - (a) changes by JetPrivilege to:
    - (i) The Qualifying Spends Slab and corresponding Rebate Value in form of InterMiles accrual;
    - (ii) Qualifying Spend; and
  - (b) Changes by JetPrivilege and American Express to the timing, method of calculation, and form of payment of Rebates.
- JetPrivilege and American Express will advise Company of any changes to these Terms and Conditions in a manner determined by them, but will not be liable in any way for any failure to do so.
- Without limiting this clause 3 in any way, you will be taken to have received notice of any changes to these Terms and Conditions if JetPrivilege or American Express notifies you of the change by any method, including but not limited to by providing notice to the address provided by you to JetPrivilege or American Express and/or by posting details of the changes on the American Express website.

## Breach of Terms and Conditions

- Any breach of these Terms and Conditions or the Terms and Conditions of American Express governing use of Cards by you or Cardmember, whether intentional or otherwise, may result in suspension or termination of Rebates without liability at the discretion of JetPrivilege and American Express.
- JetPrivilege and American Express reserve the right to reverse or cancel any Rebates credited to you incorrectly, not in accordance with, or in breach of these Terms and Conditions at any time without liability.

## You and Cardmembers' Obligations

- You or Cardmember must not:
  - (a) Abuse any benefits, facilities, services or arrangements accorded to you or Cardmember by JetPrivilege or American Express;
  - (b) Act in any way which is likely to be detrimental to the interests of American Express or JetPrivilege;
  - (c) Supply or attempt to supply misleading information, or make any misrepresentation to American Express or JetPrivilege; or
  - (d) Act in any way which in JetPrivilege or American Express' reasonable opinion breaches or is likely to breach these Terms and Conditions or is inconsistent with the intent of these Terms and Conditions.
- You and Cardmembers must comply with these Terms and Conditions, Jet Airways American Express Corporate Card Account Agreement, Jet Airways American Express Corporate Cardmember Agreement and Most Important Terms & Conditions.

## Eligibility for JetPrivilege Rebates

- JetPrivilege Rebates are provided to you. Rebates are not provided to individual Cardmembers.
- JetPrivilege Rebates are not available in conjunction with any other direct corporate agreement between Jet Airways and you in relation to Jet Airways fares. This does not apply to rebates or discounts offered to you by a travel agent or travel manager on their own behalf and not on behalf of Jet Airways. JetPrivilege will determine finally whether you are ineligible for a Rebate under this clause.
- Travel agents are not eligible for JetPrivilege Rebates under these Terms and Conditions.

## Calculation and Issuance of JetPrivilege Rebates

- The rebate earned by you will be issued in the form of JetPrivilege Miles as per the grid below:

Qualifying Spends Slab	Rebate Value
Rs. 0 - Rs. 500,000	0 - 11,628 InterMiles
Rs. 500,001 – Rs. 1,000,000	17,442 - 34,844 InterMiles
Rs. 1,000,001 – Rs. 1,500,000	46,512 - 69,767 InterMiles
Rs. 1,500,001 – Rs. 2,000,000	87,209 - 116,279 InterMiles
> Rs. 2,000,001	>139,535 InterMiles

- Unless otherwise notified in accordance with these Terms and Conditions, Rebates are provided annually in arrears after the commencement of the Rebate Year. The Rebate Year starts when your Account has been set up in the American Express systems and JetPrivilege system, as advised to the you by American Express in the Rebate Report. The first Rebate Year may be slightly longer than 365 days.
- Rebates will be issued in the form of InterMiles and will be valid as per the Terms and Conditions of the JetPrivilege programme.
- Redemption of InterMiles will be as per the benefits offered under the JetPrivilege Programme and will be further governed per its.

## Terms and Conditions.

- Rebates are not applicable to charges on American Express Cards other than Jet Airways American Express Corporate Cards. No charges made prior to the issue of the Corporate Card under this agreement will be included.
- Rebate calculations are based on the Cardmember quoting the JetPrivilege number while flying Jet Airways.
- Any claim that a Rebate has been incorrectly calculated must be received by American Express within 3 months after the Rebate Report is issued. Failure to make a claim within that period constitutes acceptance of the Rebate and no later claim will be considered.

## Disclosure of Information

- It is a condition of the Rebate that you consent and authorise JetPrivilege and American Express to exchange and use information regarding your Accounts and the use of Cards issued on their Accounts for the purposes of-
  - (a) calculating eligibility for and providing Rebates;
  - (b) research, marketing, product development and planning;
  - (c) marketing their products or services or the products or services of their related bodies corporate; and
  - (d) Any third party providing services to JetPrivilege or American Express in connection with the administration of Rebates or Cards.
    - This information may be transferred to or from India for these purposes. If you do not provide all or any part of the requested information, the services provided by JetPrivilege or American Express may be affected.
- Only the authorised representative/s of you named on the Account will be entitled to access Account information. Each Cardmember will be entitled to access information about the Card issued to him or her, but not information about Rebates. However, JetPrivilege and American Express do comply with validly served and executed court orders and subpoenas and cooperate with investigations by state and federal agencies in accordance with the respective internal policies. Under these circumstances, or where otherwise required by law, your Account information may be shared with others with or without your knowledge or consent.

## Rebate Reporting

- JetPrivilege will provide access to online Rebate Reports to you at a frequency and by such methods as JetPrivilege and American Express may determine and agree from time to time.

## General

- Rebates will not be exchanged for any other form of consideration, pooled with other Rebates or benefits, or issued to anyone other than you.
- These Terms and Conditions are governed by and will be construed in accordance with the laws of India and the parties agree to irrevocably submit themselves to the exclusive jurisdiction of courts in the State of Delhi.
- Nothing in these Terms and Conditions affects any rights you or Cardmember may have and which by law may not be excluded under any statute.
- If part or all of any provision of these Terms and Conditions is illegal, invalid or unenforceable, it will be:
  - (a) read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible;
  - (b) It will be severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.

## Domestic Lounge Access

- Cardmembers will be eligible for one complimentary access across domestic lounges by spending more than INR 50,000/- in the previous quarter. The quarter is as per calendar year, e.g. 1st January to 31st March, 1st April to 30th June and so on. The spend should exceed Rs. 50,000 to be eligible for complimentary lounge access in following quarter. E.g. if the spends are more than INR 50,000 in Oct-Dec quarter, the card member will be eligible for one complimentary access anytime during the following Jan-Mar quarter.

- Please visit [business.americanexpress.com/in/payment-solutions/corporate-card-jet-airways](http://business.americanexpress.com/in/payment-solutions/corporate-card-jet-airways) for the list of lounges.
- Applicable charges will be levied for any additional guest, which would be charged to the Basic Cardmember's valid American Express Corporate Card issued in India. Only one entry per Cardmember will be permitted.
- The programme can be modified, amended, changed or revoked any time by American Express without prior intimation.
- The access to lounges will be available on a first come first served basis & subject to availability of space.
- Any dispute with regard to the services availed at the lounge shall be directly taken up with the respective lounge authorities and American Express Banking Corp. shall have no liability whatsoever in this regard.

- Respective lounges reserve the right to admission to the lounges and its premises and their respective rules shall be applicable to Cardmembers/guests.
- Lounges can modify its lounge services, operational hours, rates without any prior intimation.
- All taxes are as on date and subject to modification without prior notice.

## PRIORITY PASS™

- The Priority Pass Card is not transferable and is only valid up to its date of expiry and when it is used by the Cardmember.
- The Priority Pass Card is not a payment card nor is it proof of creditworthiness and attempts to use it as such could constitute fraud.
- Admittance to the lounges is conditional upon presentation of a valid Priority Pass Card only. Payment Cards will not be accepted as substitutes for the Priority Pass Card.
- Lounge visits are subject to a per person per visit charge, where applicable (depending upon membership plan).
- Priority Pass Cardmembers and any accompanied by guest(s) will have to pay a Lounge Visit Fee of US\$ 32 per person per visit which would automatically be charged to their Jet Airways American Express Corporate Card.
- When presenting the Priority Pass card on entering the lounge, lounge staff will either electronically scan or take an imprint of the card and issue a 'Record of Visit' voucher or receipt to the Cardmember or make a log entry. Some lounges have electronic card readers, which will take the Cardmember's details off the magnetic strip on the reverse side of the Priority Pass card. Where applicable, the Cardmember must sign the 'Record of Visit' voucher, or receipt, or sign the electronic reader (as applicable), which will also reflect the exact number of accompanying guests, if any, but does not show any per person per visit charge. The charge per visit for the Cardmember, where relevant, and that for of any guests will be based on the 'Record of Visit' voucher/receipt/log submitted by the lounge operator.
- Facilities vary by lounge.
- For complete Terms and Conditions, please refer to the Priority Pass form or visit [www.prioritypass.com](http://www.prioritypass.com)